Feedback Management

On the Feedback Management page, you can set up various levels of scores (positive - neutral - negative feedback totals). Each positive feedback will give the recipient a (+1) score. Each neutral feedback will give a (0) score. Each negative feedback will give the recipient a (-1) score. The system will keep a total tally of these scores by simply adding them all together. Each user's total score is then displayed as a numerical value next to that user's username on the listing display page.

You can use the Feedback Administration page to designate certain images to be displayed next each user's username. These images are directly related to their current score and as the user increases their total score through positive feedbacks, the image associated with their total will automatically update according to how you have it set up. For instance, by default we have set up various "Low End" and "High End" scoring windows that you can use. Each user who's score falls within that scoring window will have the appropriate color star next to their username on the Listing Display Page. In order for visitors to know what these stars actually mean, we have included a help popup box next to each star that gets displayed on your site. This popup box, like any other popup box on your site, is connected to the page it is being used on. Therefore, to change the content of your popup box to match the settings you have placed on the Feedback Management Page, you will need to access the following page:

PAGES MGT > BROWSING LISTINGS > LISTING DISPLAY PAGE

On this page, click the edit text for Feedback Score Description section and enter your appropriate data.