

General E-mail Settings

This menu allows you to control various fields (and their aspects) regarding the software's Email Processing. It also allows you to enter the admin email addresses to where you want the software to send notifications to.

E-Mail Method Used

SendMail Method

This is the standard connection, which uses your Linux host's built in sendmail function. Use this connection type for most standard Linux servers. This setting does not work on Windows servers. If your host uses a Windows server, please select the SMTP Connection option.

SMTP Server Connection Method

Use this connection to connect directly to an SMTP server. By default, the software will attempt to detect the PHP SMTP Host and SMTP Port for you. Enter those settings into each text box if they are correct.

Connection Security

Choose the level of connection security that is available on your server. Contact your host if you are not sure what to enter here.

Connection requires username and password

When using SMTP, sometimes you will be required to enter a username and password. These entries will be given to you by your host.

Native mail() Method (For Compatibility)

This method uses the built-in PHP function mail(). This option should only be used if neither the SendMail Method, nor the SMTP Method work, as it is not as efficient. Specifically, when sending 2 or more e-mails at once, using this method can make it run very slowly compared to using one of the other methods.

E-Mail Addresses

Admin Communication Reply-to Address

This is the e-mail address that acts as the Reply-To or From address, when sending communication e-mails to users from the admin account. It is also used as the main admin e-mail address which most admin notifications are sent to (not including new registration notices).

Registration Notify Address

This is the e-mail address that a notification e-mail will be sent to whenever someone registers, or attempts to register on the site, as long as you have that setting turned on under E-Mail Setup > Notification E-Mail Config.

User Communications BCC Address

Enter an email address to have a blind copy of all notify friend and notify seller emails that are sent between your users. If this address is left empty no email will be sent. This does not affect communications sent from within communication section.

Client Side Admin E-Mail

When you log into the client side as the admin user, this is the e-mail address used for that user.

Send all outbound mail as "From:" this address

(This setting previously called "Force From e-mail")

If left blank, the server will impersonate mail senders as the original sender of each message. This can cause problems with modern, DMARC-based spam filters. To ensure delivery of all emails from your site, populate this field with an address that uses your domain name.

If an e-mail address is entered, it will be used in the from: field for all e-mails sent by the system, and the "normal" from address will instead be set to the reply-to address.

Example:

Original e-mail:

```
From: a_seller00@gmail.com
Reply-To: (blank)
Subject: [E-mail subject]
Body: [Body of e-mail]
```

If this setting set to **dispatch@yoursite.com**:

```
From: dispatch@yoursite.com
Reply-To: a_seller00@gmail.com
Subject: [E-Mail Subject]
Body: [Body of e-mail]
```

BCC For ALL e-mail sent

This is used for **testing purposes only**, to see if certain e-mails are being sent. There are possible privacy concerns if this setting is left on when not needed. In most cases this field should be left blank, unless directed to be used by Geo support.

Affects: BCC: field of e-mails

Used: If not left blank, used for all e-mails sent by the software, including e-mails sent to the admin user.

Example:

Original e-mail:

```
From: test_user1@example.com
Reply-To: (blank)
CC: (blank)
BCC: (blank)
Subject: [E-mail subject]
Body: [Body of e-mail]
```

If **BCC For ALL e-mail sent** set to bcc_tester@example.com:

```
From: test_user1@example.com
Reply-To: (blank)
CC: (blank)
BCC: bcc_tester@example.com
Subject: [E-mail subject]
Body: [Body of e-mail]
```

Site Wide Email Settings

These settings affect all e-mails sent.

Site wide email header/footer

- **Affects:** E-Mail Contents
- **Used:** (If not left blank): appended to the front/end of the contents for **all** e-mails sent by the system, even e-mails to the admin user.

If this is **not** left blank, it will be added to the front/end of all e-mails sent by the Geo software. It will

automatically add 2 new-lines to the beginning of the footer and end of header. This should use HTML where needed, so that it works for both plain-text and for HTML e-mails.

Test E-Mail Settings

Send test email to

You have the option to 'save' your settings and at the same time send a test email to an email address that you specify in the text field. This email address will not be saved in the field. It is for testing purposes only.

Email FAQ's

Q: What is the best email configuration for my site?

A: In short, we can't tell you that. Your host is the main determiner of what that configuration needs to be and there's no way of telling that before hand. We have though compiled a tutorial on how one can find the best configuration for their site in the [Email Configuration Suggestions](#) wiki page

Q: What is the IP address and location information at the bottom of the system contact/response emails to/from the seller?

A: That is the information supplied by the browser of the person sending that communication to the seller. A few have asked to have that removed but we would suggest you leave that information there. That bit of information is possibly the best tool your seller has to tell if the email they receive is part of a scam. Most scams perpetrated against sellers on sites are originated from areas no where near their own. But the one contacting the seller always says they are nearby to alleviate any concerns of the seller of such scams. Most users on the Internet have heard about scams originating from a number of areas around the globe yet can't tell if that is happening to them if they do not have the information at the bottom of that email. We suggest you attempt to educate the users on your site about these scams. We also suggest that you constantly communicate with your sellers regularly about any scams you know about on your site. All that includes educating them about this bit of information on the bottom of their contact seller emails and seller responses through the system as well as where to check that information. Simply tell them to use a tool like the one found at <http://whatismyipaddress.com/ip-lookup> or something similar to find out about the ones communicating with them. There is no admin tool setting to remove this information. If you still feel that you need to remove this information you can but a php code changes would need to be applied to remove it. Send an email into support for instructions on where to remove that.

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