Seller to Buyer Gateways

This page will allow you to enable/disable and configure certain seller to buyer gateways, which allow the winning bidder of an auction to pay the auction seller. Note that this *does* apply to normal auctions and "buy now" auctions, and *does not* apply to dutch auctions or reverse auctions.

Note that right now, the only "built in" seller to buyer gateway is Paypal, but there may also be addons that add additional seller to buyer gateways.

To fully enable a gateway

There are multiple steps to enable a certain gateway:

Admin Steps
To allow a gateway to be used (applies to most gateways, including the built-in Paypal):

1. Enable the gateway "site wide", on the page **Payments > Seller to Buyer Gateways**
2. Enable the gateway under **Pricing > Price Plans Home > [click edit for auction price plan] > [click Cost Specifics]**

User Steps
For each user, to start using the seller to buyer gateway (applies to most gateways, including the built-in Paypal):

1. In My Account, click on My Information page.
2. On this page you will configure any settings needed for the gateway to work. In the case of Paypal, the user will enter their Paypal e-mail ID.

Now, during place a listing process, on the collect details page, the user should now see a check-box to allow using the "on-site payment". **If they check this box**, when the auction closes, the winning bidder will see a link for "pay now" in the following locations:

Typical Pay Now locations:

- My Current Bids page
- Auction details page
- E-mail sent to buyer
- If buy-now, on the page saying the buy now "bid" was successful.

<tip c h>Don't see the "pay now" button as the winning bidder?

That means the checkbox was not checked when the seller placed the listing.</tip>

Troubleshooting No Paypal Option

In the case of Paypal, when the user is entering a new auction and is on the detail collection page, there are several different possibilities. Read below for each possible outcome, and the reason for

that outcome below.

Place an auction **Details Page Scenarios:**

- **Check-box appears** to allow Paypal for an on-site payment type: Everything was done correctly. Check the box to allow the winning bidder to get a pay now button once the auction closes.
- **Message saying Paypal ID not set**: This happens if Paypal is fully enabled, but the user has not entered their paypal ID on the my info page. Click the link provided with the message, and set the PayPal ID to allow using.
- **No "on site payment types" section:** Paypal is not fully turned on! See To fully enable a gateway and ensure all instructions have been followed. Paypal must be enabled "site wide", as well as "per price plan". Also be sure that the user is actually placing an auction, and **not** a classified.

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